

## Chicago Health and Physical Therapy Terms and Conditions (Terms of Service)

Effective Date: 1/7/2025

By opting in to receive SMS messages from Chicago Health and Physical Therapy, you agree to the following terms:

### 1. SMS Messaging Service

By providing my phone number, I consent to receive SMS text messages from [location name] for appointment reminders, marketing messages, and general two-way communication. Msg frequency varies. Msg&data rates may apply. Reply HELP for support. Reply STOP to opt out.

### 2. Message Frequency

You will receive appointment reminders, messages from your care team, and bulk messages relating to clinic updates and news.

### 3. Message and Data Rates

Message and data rates may apply based on your mobile carrier's terms.

### 4. Privacy Policy

Your information will be handled in accordance with our Privacy Policy, which can be viewed at <https://chicagopainexperts.com/>

### 5. Opt-Out Instructions

You can opt out at any time by replying "STOP" to any SMS message. Reply HELP for support. You may also contact us directly at [Insert Contact Information].

### 6. Liability

We are not responsible for any charges, errors, or delays in SMS delivery caused by your carrier or third-party service providers.

### 7. Emergency

Please do not call or send an SMS text message to our clinic in the event of an emergency. Please call 911.

By opting in, you confirm that you are the owner or authorized user of the phone number provided and that you are at least 18 years old.

\_\_\_\_\_  
\_\_\_\_\_

Patient Name

Date